

Wireless Configuration Guide:

iPhone

The Johns Hopkins Institutions offer the **hopkins** wireless network to faculty, staff, students, or anyone with a valid JHED ID. The **hopkins** wireless network utilizes WiFi Protected Access (WPA2) with 256-bit Advanced Encryption Standard (AES), to provide a high level of security and access.

Access to the Johns Hopkins wireless network will require your Johns Hopkins Enterprise Directory (JHED) Login ID (LID) and password.

How do I find out my JHED account information?

Step 1:

You will need access to a wired (Ethernet) connection: your system in your dorm room, the computer lab in Krieger Hall Room 160, or the library.

Step 2:

Open a web browser and go to <http://my.johnshopkins.edu>

Step 3:

Click the **First Time JHED User** link.

Step 4:

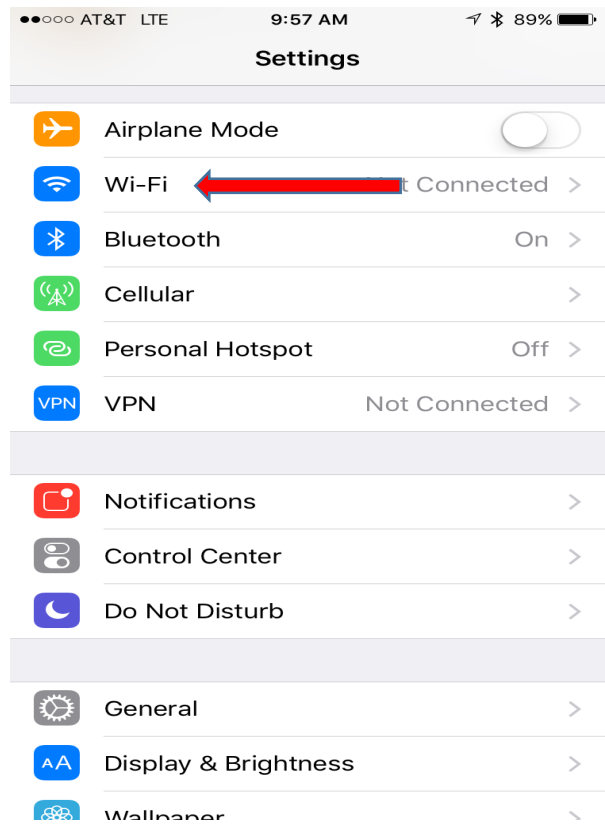
Follow the instructions on the login page to find out your Login ID and to set your password.

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Step 5: From the main screen, select the **Settings** Icon

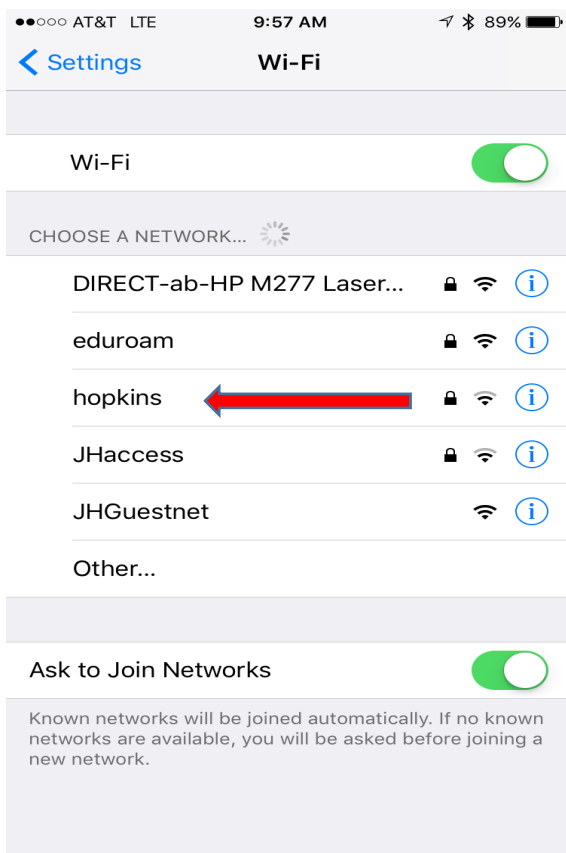


Step 6: Select **Wi-Fi**

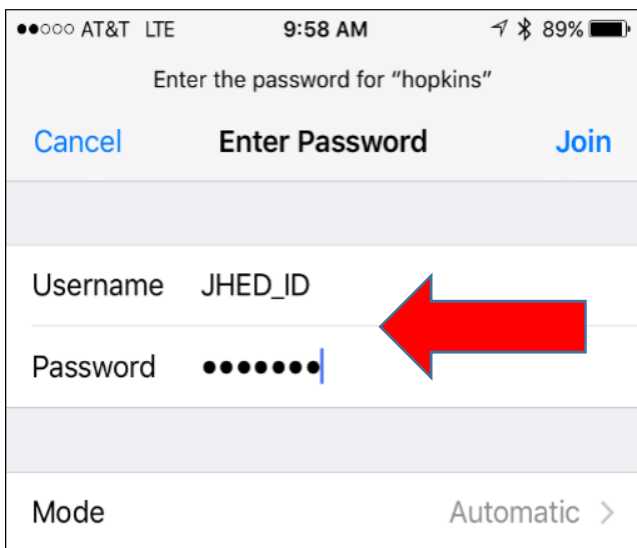


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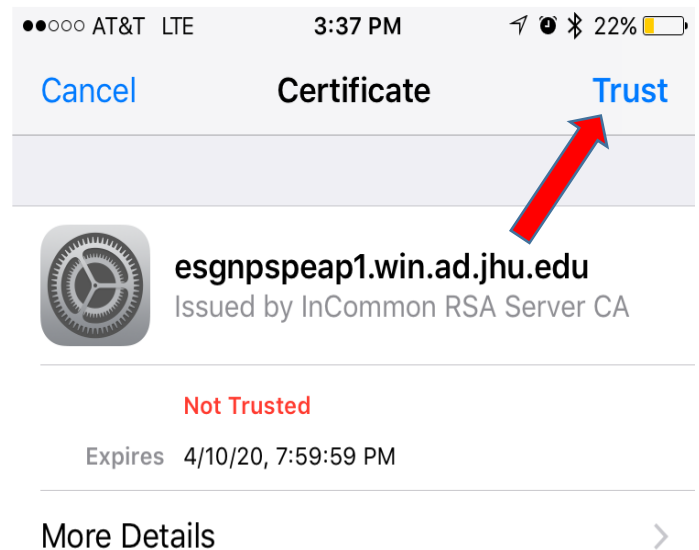
Step 7: Select the hopkins network.



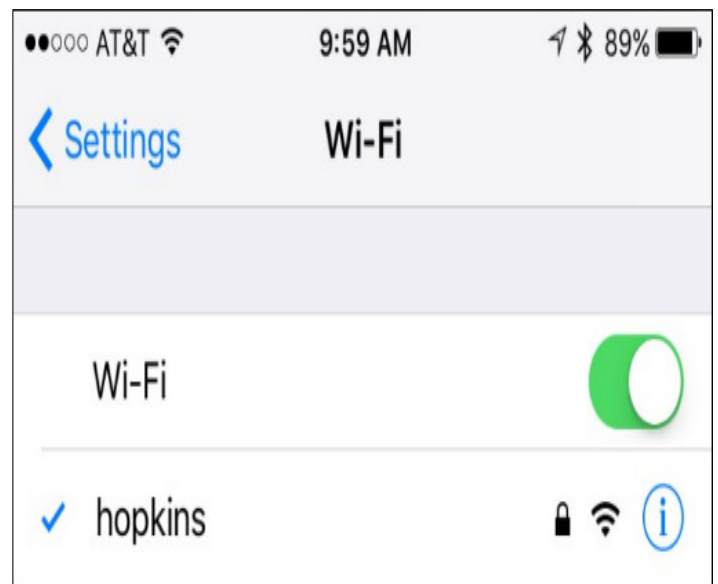
Step 8: Enter your JHED_ID and password.



Step 9: Trust the certificate.



Step 10: When you see the check mark next to 'hopkins', you are on the network.



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Where do I get additional help?

Technical Assistance (walk-up)

Garland Hall Basement

Monday - Friday 9:00 AM – 4:00 PM

Contact the Support Center at:

(410)955-HELP (410)955-4357 Johns Hopkins East Baltimore

(410)516-HELP (410)516-4357 Johns Hopkins Homewood Campus

(443)997-HELP (443)997-4357 Johns Hopkins Mount Washington Campus